



Car Parks Terms & Conditions

Legal Contract

You are entering into a contract with daa plc for car parking at or in the vicinity of Dublin Airport for the Parking Period confirmed in the online car park pre-booking process, comprising a series of calendar days or part thereof on the dates as set out in your Pre-booking Confirmation Email. The date of the contract is the date and time of confirmation of the booking as contained in the Booking Confirmation Email sent to the email address provided by you when making the pre-booking and confirmed by you during the online pre-booking process on the daa website.

1. Parties and nature of these Terms and Conditions

1.1. In these Terms and Conditions any reference to "daa" is to daa plc whose registered office is at Dublin Airport, Co. Dublin, Ireland (Registered No. 9401).

1.2. Any reference to "you" and "your" refers to any person who is deemed by daa to have made a car park pre-booking.

1.3. All references to "the Airport" in this document shall be deemed to mean Dublin Airport.

1.4. The term "Car Parking Areas" means the specific areas at Dublin Airport as may be designated from time to time for car parking by daa.

1.5. The term "Parking Period" means the period of car parking required comprising a series of calendar days or part thereof as described in the online pre-booking service

1.6. The term "Pre-booking Confirmation Email" means the email sent to you by daa confirming all details of the pre-booking once payment for the pre-booking has been received in full by daa.





1.7. The term "Pre-booking Reference Number" means the unique number assigned to your car park pre-booking and contained in the Pre-booking Confirmation Email sent to you by daa. This number should be retained safely as it will be necessary for any further communication with daa regarding the pre-booking.

1.8. These Terms and Conditions shall apply to all pre-bookings for car parking at Dublin Airport made electronically through the daa or Dublin Airport websites

1.9. No employee or representative of daa has the authority to vary any of these Terms and Conditions.

1.9.1 Each confirmed pre-booking as detailed in the Pre-booking Confirmation Email shall constitute a contract between you and daa. This contract will be at all times governed by the laws of the Republic of Ireland and shall be subject to the exclusive jurisdiction of the courts of that State.

2. Car Park pre-booking and payment - general

2.1. A car park pre-booking is deemed to have been placed when made electronically through either the daa or the Dublin Airport website. Payment for the pre-booking must be made online at the time of pre-booking when prompted to do so using a valid Visa, Mastercard, or American Express credit card. daa reserves the right not to fulfill your booking if;

The payment card is declined for whatever reason

It is established that the payment card has been used fraudulently or without the cardholder's permission

You are under the age of 18.

It will be necessary for your personal data to be disclosed to the relevant card issuer for the purpose of processing and confirming your payment. Your personal data will not be disclosed to third parties other than the relevant financial institution for the chosen payment method.

Please note that this list of accepted payment cards is complete at the date of posting of these Terms and Conditions but may be changed at any time at the absolute discretion of daa.





2.2 Bookings made less than 3 hours in advance of your car park entry time and date will not be accepted.

2.3. The minimum pre-booked period required is 24 hours.

2.4 Important: Please note only one pre-booking for a Parking Period should be made using an individual debit or credit card. It is not advisable to use a single payment card to make multiple pre-bookings during the same Parking Period or to pre-book overlapping Parking Periods. In cases where customers wish to make multiple or overlapping pre-bookings they are advised to use separate debit or credit cards for each transaction.

2.5 All prices quoted are in Euro and are inclusive of VAT at the applicable rate - currently 23% VAT (from 1st January 2012). When a pre-booking is made using a credit card issued outside of the Republic of Ireland the card issuer will debit your account in local currency at the exchange rate applicable on the processing date. Additional conversion or other charges may be applicable and this will be at your cost.

2.6 If your card payment is rejected then your pre-booking will not be fulfilled or validated until daa has received cleared funds.

2.7 daa reserves the right not to accept a pre-booking if it is incomplete in any way.

2.8 The daa VAT registration number is 9514053P

3. Car Park pre-booking

3.1 Provided you satisfactorily complete the pre-booking and payment procedures and parking capacity is available for the times, dates and car park specified you will receive a Pre-booking Confirmation E-mail confirming your car park pre-booking which will contain your unique Pre-booking Reference Number from daa.

3.2 Your pre-booking is non-transferable either from you to another party or between different car parks.



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3.3 Pre-bookings will be deemed to have been accepted by you upon receipt by you of your Pre-booking Reference Number as contained in your Pre-booking Confirmation Email.

3.4 The pre-booking details and Pre-booking Reference Number contained in by daa's Pre-booking Confirmation Email is only valid for;

The dates and times shown

At the Euro price shown

For car parking at the specified car park at Dublin Airport during the stated Parking Period, subject to these Terms and Conditions, the Airport Bye-Laws and the Car Park Terms and Conditions of Use as displayed at the entrance point to each car park.

3.5 The tariff charge applied is that at the time of pre-booking. Details of current parking tariffs are set out on the following page

3.6 Use of the car parks at Dublin Airport is at all times subject to the terms and conditions of use which are posted at the entrance to each car park and reproduced here for ease of reference:

Parking conditions of use and disclaimer

Vehicles are left in this car park at any time at the owner's sole risk in all respects

daa, its servants and agents accept no liability for any accident, loss or damage to persons, vehicles, accessories or contents however caused

Vehicles not claimed within three months may, in the absence of special arrangements with the dublin airport authority be sold to defray expenses

The placing of a vehicle in the car park shall be deemed to be an unqualified acceptance of these conditions and also the airport byelaws

These conditions of use (as amended from time To Time) Are Deemed Incorporated Into These Terms



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3.7 Important: You must bring both the same car whose license plate details you provided when making the booking and the same credit or debit card used to make the booking with you to commence the Parking Period at the airport.

4. Car Park pricing policy and calculation of parking charges

4.1 If your car park entry and exit times change from that specified in your pre-booking confirmation email as a result of which your Parking Period in the car park is:

Greater than the Parking Period booked (overstay), your debit or credit card will be charged the appropriate fee for the additional time based on the tariff applicable on the date of your departure from the car park.

No shows will still be charged. Any queries in relation to payment can be made in writing to: Car Parks Administration Manager, Dublin Airport, or via email to parkingdublin@dublinairport.com with the following detail enclosed:

Booking reference number

Car park name

Arrival date & time

Departure date & time

Fee charged

Car registration number used to make the booking

Daytime telephone number

4.2 Parking charges will be deducted from your credit or debit card on or immediately following the date the pre-booking is made.

5. Lost or forgotten debit or credit cards

5.1 It is vitally important that upon your arrival at the Airport to commence the Parking Period and again upon your return to the car park at the end of same that you ensure that you;



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Use the vehicle with the licence plate specified in your pre-booking, ensuring that the licence plate is clean, undamaged and not obscured in any way

Have the credit or debit card used to make the pre-booking in your possession

Use your designated car park as per your Pre-booking Confirmation Email as the pre-booking will not be valid at any other daa car park

Follow all the instructions contained in the Pre-booking Confirmation Email

5.2 If your licence plate is different from that specified in the pre-booking or is not recognised by the system you must insert the credit or debit card used to make the pre-booking into the terminal located at the entry and/or exit to the car park. If you do not have the credit or debit card with you or experience difficulty at this point you should press the button on the terminal and take the car park ticket from the machine. On completion of your air journey or business at the airport and before returning to your car you must contact the Car Park Information Centre via the intercom located on the car park pay station. Please note that you may be asked to produce evidence of your identity. If it is possible to verify your pre-booking the applicable car parking charge will be that as contained in your Pre-booking Confirmation Email.

5.3 If you do not have your credit or debit card with you upon completion of your air journey or business at the airport and before you return to your car you must proceed to a car park pay station and contact the Car Park Information Desk via the intercom button. At this point you may be asked to produce evidence of your identity and your pre-booking details. If it is possible to verify your pre-booking your car parking charge will be that as contained in your Pre-booking Confirmation Email.

5.4 In circumstances referred to in paragraphs 5.2 or 5.3 and where it is not possible to verify your pre-booking you will be charged at the applicable full daily rate for the Parking Period (including any additional charges which may be due under paragraph 4.1 of these Terms and Conditions). If you subsequently furnish to daa sufficient information to enable daa to verify your pre-booking daa will refund any excess charges incurred by you other than any sums charged in accordance with paragraph 4.1 of these Terms and Conditions.

The full daily rates are found at www.dublinairport.com/car-parks/car-park-prices

5.5 If you remain unable to produce evidence to enable verification by daa of your booking daa reserves the right to make all enquiries which it deems to be necessary and reasonable prior to the release of the vehicle from the car park.





6. Cancellations or amendments to pre-bookings for Car Parking

6.1 Should you wish to cancel your booking or any part thereof you should do so using the "Manage My Booking" link on the Dublin Airport website. You will require your unique Pre-booking reference number and email address you used to make your booking in order to access your pre-booking. daa must receive notice of your requested changes at least 6 hours before the stated start time and date of the parking period. The card used to make the online booking will be automatically refunded.

6.2 If you wish to amend your pre-booking then you should do so using the "Manage My Booking" link on the Dublin Airport website. You will require your unique Pre-booking Reference Number and email address you used to make your booking in order to access your pre-booking. daa must receive notice of your requested changes at least 6 hours before the stated start time and date of the parking period. There is no charge for amending your online booking.

6.3 Should you decide to extend your online booking this will be treated as a new booking. The prices charged for the new booking will be based on spaces and products available at that point in time and may not include the same prices as offered when the initial booking was made. In particular, a customer seeking to extend an online booking which was accepted at a particular price and subsequently is seeking to extend the duration of that booking may not necessarily retain the original price as part of a new booking. Any new booking will be available only at the prices pertaining to particular product offerings at the time of the new booking.

6.4 No refunds will be made other than in the circumstances expressly provided for in these Terms and Conditions at Sections 4.1, 5.4, 6.1, 6.5, 6.7 and 10 specifically.

6.5 With respect to cancellations, no refund will be made if a pre-booking has not been cancelled in accordance with the procedures set out in 6.1.

6.6 The charge for any unused portion of a Parking Period may be partially refunded. Queries in relation to payment must be made in writing to: Car Parks Administration Manager, Dublin Airport, or via email to parkingdublin@dublinairport.com with the following details enclosed:

-Booking reference number

-Car park name



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- Arrival date & time
- Departure date & time
- Fee charged
- Car registration number used to make the booking
- Daytime telephone number

6.7 Refunds will only be made to the credit or debit card used to make the online pre-booking and then only on condition upon receipt of a letter to: Car Parks Administration Manager, Dublin Airport, or via email to parkingdublin@dublinairport.com with the following details enclosed:

- Booking reference number
- Car park name
- Arrival date & time
- Departure date & time
- Fee charged
- Car registration number used to make the booking
- Daytime telephone number

6.8 If daa cancels your pre-booking for a reason within its direct control and not due to a force majeure event (see Section 7) then daa will refund the amount it has received in connection with your pre-booking to you on the card used for the pre-booking.

6.9 In cases where pre-bookings have been made and paid for in foreign currency and are subsequently amended or cancelled leading to a refund being payable daa will only refund the Euro amount due and will accept no responsibility for any gains or losses arising from movements in foreign exchange rates or for any associated card charges occurring between the date of the pre-booking and the date of the refund.



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6.10 In the event that your pre-booking is cancelled or amended you will receive formal notification of the cancellation or amendment by email sent to the email address provided during the pre-booking procedure. Where appropriate a new Pre-booking Reference Number will also be issued.

7. Force majeure

daa shall not be liable for any cancellation, curtailment or otherwise caused by reason of war or threat of war, riots, civil strife, terrorist activity, industrial disputes, natural and nuclear disaster, fire, adverse weather conditions or technical problems to transport, closure or congestion of airports, cancellation or changes of schedules by airlines, and all similar events beyond its control. Further daa cannot accept responsibility where the performance or prompt performance of this contract with you is prevented or affected as a result of such circumstances beyond DAA's or your control.

8. daa's liability

8.1 You should be advised that the car parking areas are the private property of daa. daa offers no warranty or indemnity as to the protection or safety of the vehicles left in the car parking areas or any goods left within the vehicles. The use of the car parking areas, and the use of any services provided by a third party in the car parking areas (including for the avoidance of doubt any valeting or car-parking service), is entirely at your own risk. daa, its servants and agents accept no liability in respect of:

- a) any loss, destruction, damage or theft of or from the vehicle or the contents of the vehicle; or
- (b) subject to clause 8.2, death or personal injury sustained by you and/or other person.

8.2 Nothing in these terms and conditions excludes or limits the liability of daa for:

- (a) death or personal injury caused by daa's negligence;
- (b) any matter for which it would be illegal for daa to exclude or attempt to exclude its liability; or
- (c) fraud or fraudulent misrepresentation.

8.3 Nothing in these terms and conditions affects your statutory rights.





8.4 The car park terms and conditions as set out in the notices at the entrance to each car park and as detailed on the daa website apply to all parking at the Airport whether pre-booked or otherwise. Section 3.6 of these Terms and Conditions also refers.

8.5 The Airport Bye Laws apply to all areas of the Airport including the daa car parks.

8.6 daa reserves the right to change these Terms and Conditions but once you have made an online pre-booking the applicable Terms and Conditions are those posted on the website at the time of pre-booking. However customers must not assume that the Terms and Conditions that applied on one occasion will continue to apply on another occasion. daa recommends that customers always read the Terms and Conditions before making any pre-booking.

8.7 daa can vary or withdraw any offers without notice.

8.8 daa is supplying you with car parking under this contract and will not be responsible for any costs, compensation costs or expenses relating to any flights or other services that you may have arranged. You are at all times responsible for ensuring that you allow sufficient time for car parking relating to any onward air journey and travel arrangements.

9. Long Term Car Parks shuttle bus service

9.1 daa provides a shuttle bus service between the long stay car parks and the main passenger terminals during normal operational hours.

9.2 You are advised that it is your responsibility to allow an adequate amount of time to transfer between your car park and the passenger terminal buildings using the shuttle bus service. Guides to the transfer times in normal traffic conditions and the frequency of shuttle bus services are set out on the Dublin Airport website and are estimates only. In addition you must allow sufficient time to find a parking space, unload luggage and passengers, secure the car and walk to the appropriate bus shelter, bearing in mind the check-in times specified by your carrier.

9.3 daa does not accept responsibility if you miss your flight or check-in because you have not allowed adequate time or if the shuttle bus service is delayed e.g. due to exceptional traffic or weather conditions.





9.4 All Car Park shuttle busses meet or exceed the requirements of the Road Traffic (Construction, Equipment and Use of Vehicles) Regulations 1963 (as amended) (the “CE&U Regulations”).

10. daa's right to cancel or provide alternative Car Parking areas

daa reserves the right if prevented from supplying the car parking for any reason to cancel the contract or provide an equivalent alternative car parking area. In the event of such circumstances daa will use its best endeavours to provide as much notice to the customer as possible and in the event of cancellation of the contract by daa becoming necessary, daa will refund the payment received for the pre-booking but will not be responsible for any other costs, which you may incur as a result.

11. Severability

If any of the provisions of these Terms and Conditions shall be declared invalid or unenforceable in whole or in part by any competent court or other authority whose decisions shall have the force of law binding on the parties, the remaining provisions shall remain in full force and effect.

12. Privacy policy

daa shall process personal details it may obtain from you in connection with your car parking booking in accordance with its Privacy Policy

13. Entire agreement

These Terms and Conditions constitute the entire agreement between you and daa with respect to the provision of the relevant services. If you have any questions regarding any aspect of these Terms and Conditions please seek independent advice or contact daa for clarification before making a pre-booking.

14. Disclaimer

To the fullest extent permitted at law, daa expressly disclaims all and makes no representations or warranties of any kind, express or implied, with respect to this website or the information, content, materials or products included in this website including, without limitation, warranties of merchantability and fitness for a particular purpose.

daa does not represent or warrant that the information accessible via this website is accurate, complete or current e.g. tariff and car park availability information is subject to change without notice.



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Subject to section 8.2 this is a comprehensive limitation of liability that applies to all damages of any kind, including (without limitation) compensatory, direct, indirect or consequential damages, loss of data, income or profit, loss of or damage to property and claims of third parties.

15.Product Specific Terms and Conditions

In addition to these Terms the following conditions apply to the specific products set out in the following links. These Terms apply to all pre-booked car park products offered for sale via daa or Dublin Airport websites and are offered subject to availability on a first come first served basis.

Understay = a car staying for less than the stay set out in the booking confirmation email calculated in whole days

Overstay = a car staying for longer than the stay set out in the booking confirmation email calculated in whole days.

No Show = when no record of arrival is captured within 24 hours of the date/time set out in the booking confirmation email



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